

## Managed Outsourcing

The following organisations have outsourced their front of house functions to Parkside.

<b>Client list</b>	<b>Number of Contractors</b>	<b>Outsourced functions</b>
Honda	10	Reception, Telephony, Postroom
BMC Software	3	Telephony
Livingston	2	Post room
Teradyne	2	Reception

### **Why outsource front of house functions to Parkside?**

- To allow key managers time to concentrate on core business activities
- Fixed Annual Budget
- Full holiday and sickness cover
- Allows flexibility to adapt the workforce
- Peace of mind
- Uniformity amongst Temporary workers
- All appraisals and disciplinary procedures are conducted by Parkside Recruitment

### **The Service Level**

- One dedicated account handler
- Sourcing of all necessary personnel
- To attend onsite to an agreed timetable to meet with Parkside Personnel
- To provide effective personnel cover for all specified functions in the case of sickness and holiday
- To be responsible for the management of all Parkside in house operators including appraisals, reviews, disciplinary procedures
- To maintain such personnel on Parkside Recruitment Payroll System

“Parkside have been a supplier to BMC since October 2001 and have managed our front of house facility successfully since then. Our Account Manager is always available to assist and delivers an extremely high level of service at all times. She is professional, approachable and totally committed to supplying BMC with the highest calibre of candidates. I would have no hesitation in recommending Parkside to any business looking for a provider of professional recruitment services.”

Maggie Kellett, Office Services Supervisor, BMC Software

“Parkside Recruitment has worked successfully with Honda for the past six years. The ongoing service we have received is available 24/7, and sets Parkside apart from our other recruiters. Parkside provides the 'the extra mile' we seek and will continue to rely upon in the future. Our experienced Account Manager handles all competency interviews and constantly delivers high quality commercial candidates whilst managing ten on-site contractors who work for us on a permanent basis. It is without hesitation that I recommend Parkside and their recruitment solutions service. While Parkside manages our recruitment process, I can spend time and focus on our key business activities. Keep up the good work!”

Ian Brayshaw, Facilities Manager, Honda UK